

CONFIRMED ORDER

|                          |                 |               |
|--------------------------|-----------------|---------------|
| ORDER NUMBER             | ORDER TOTAL     | BALANCE       |
| <b>RB9TGPD</b>           | <b>\$396.00</b> | <b>\$0.00</b> |
| CREATED ON: APR 27, 2026 |                 |               |

Hi YULIN HUANG,  
Thanks for booking with Spellbound Ltd. Your order **RB9TGPD** is **Confirmed**.  
If you have any questions, please feel free to give us a call

Regards,

Spellbound Ltd  
<http://www.glowworm.co.nz>  
[info@glowworm.co.nz](mailto:info@glowworm.co.nz)  
G.S.T. number 086 040 933  
0800 773 552  
Tax invoice

Your Details

NAME  
YULIN HUANG  
  
EMAIL  
[hylhylaaa@gmail.com](mailto:hylhylaaa@gmail.com)  
  
MOBILE  
+8618810321006  
  
ADDRESS  
China

Payment History

| PAYMENT TYPE | DATE         | AMOUNT          |
|--------------|--------------|-----------------|
| Credit card  | Apr 27, 2026 | <b>\$396.00</b> |
|              | TOTAL        | <b>\$396.00</b> |

Spellbound Explorer (EXPGT)

Thursday, May 7, 2026 2:15 PM

Additional Information

Meeting point: 334 Boddies Rd, Te Kuiti 3981 (Please note this address is NOT in Waitomo Village).

We're on a rural road between Waitomo and Te Kuiti and best located with google maps.

Please bring: warm top or jacket, comfortable walking shoes and your camera

We provide: hot drinks and biscuits, toilets near the cave

Please let us know: if you are running late or can't find us - 0800 773 552

STARTS

2:15 PM

Thu 7 May 2026

ADDRESS

334 Boddies Rd, Oparure King Country 3981  
New Zealand

[Get Directions](#)



Item Summary

| # | DESCRIPTION | TOTAL           |          |
|---|-------------|-----------------|----------|
| 4 | Adult       | \$99.00         | \$396.00 |
|   |             | GST (INCLUSIVE) | \$51.65  |
|   |             | TOTAL           | \$396.00 |

General Terms and Conditions for Spellbound Ltd

Check in/Cancellations

Check in 20 minutes prior to departure.

It is your responsibility to be on time. Make sure you know where to meet us and when. You recieve a reconfirmation 24 hours before your tour departs.

If you are running slightly late because of unforeseen delays, please ring us.

If you miss your tour departure completely, you will forfeit your tickets. We will not refund them or transfer them to another time.

Cancellations. We need 24 hours notice that you wish to cancel for a full refund.

We read emails during working hours, we can be contacted by phone between 8am and 8pm.

The minimum tour size is 2 participants.

If you are travelling on your own, you can book, but your booking will only be confirmed once minimum has been reached. We will contact you if this is looking unlikely and we need you to reschedule (normally there will be another tour on the same day).

#### Fitness and Mobility

We do not allow wheelchairs or walking frames on tour. You need to be able to walk for at least 800m. We have gravel paths, some are steep.

#### Booking ahead

Is strongly recommended because we have only 12 people per departure and tours fill quickly during holiday periods. Morning trips tend to fill first year round.

Tours run daily except for Christmas and Boxing Day (December 25 and 26) and four days a week during winter.

#### Check in/Cancellations

We depart from 334 Boddies Rd Te Kuiti. Make sure you look up this address on Google Maps so you know where to find us and how long it should take to get there. State highway maintenance in November-December each year can add 10-20% to expected journey times.

Our tours depart at the advertised time. Check in is 20 minutes prior to departure. Please be on time! Allowances can sometimes be made, so it's worth calling as soon as possible to discuss.

Cancellations; We need 24 hours notice that you wish to cancel for a full refund.

For less than 24 hours notice, no refund will be given.

#### Bring along

A warm top or jacket, walking shoes (trainers) and your camera. If you have any questions about visiting our caves, please contact us for more information. We do like to know about any fitness issues or injuries which may affect you during your tour, then we can give you a good indication if our tour will be suitable for you

#### Fitness and Mobility

You do need to be able to walk for at least 40 minutes at a time over gentle terrain and pathways. We do not climb or crawl anywhere in our caves. There are no stairs in our caves. For those with mobility concerns, you will need to step up 40cm into and out of a transit van and down 40cm into and out of our raft. We do not take wheelchairs or walking frames.

#### Medical and Health

Participants with medical or health issues should be aware that an average evacuation to a medical centre from this tour would take 1 hour. It is your responsibility to manage your personal health conditions. You can discuss these with management or your guide. We will cancel your tour and refund you if Spellbound Staff assess that our tour is unsuitable for your level of fitness on the day.

The minimum tour size is 2 participants.

If you are travelling on your own, you can book, but your booking will only be confirmed once minimum has been reached. We will contact you if this is looking unlikely and we need you to reschedule (normally there will be another tour on the same day).

Hazards of the tour;

#### Flooding

Our glowworm tour operates beside and on a natural river. Heavy rain can cause the river to flood. We will cancel the tour at any time which the river becomes unsafe or we forecast that it is likely to flood. In the event of a partial tour we will offer a partial refund, for a full cancellation we will fully refund the tour. Your safety is our highest priority.

If we are concerned that it may flood, we may contact you to discuss how this may impact your visit, options include, visiting before the flood event, cancel and refund and visiting after the water has receded.

#### Rock fall

These are natural limestone caves and rock fall or collapse is possible. We manage this risk as well as we can. Seismic activity is beyond our control and may result in a significant rockfall event.

#### Minivan transport

We drive over a working farm and the road has exposed edges. A vehicle accident is possible. We drive carefully and slowly and maintain our vans properly. It is important that every passenger wears their seatbelt.

#### Child safety

Children are the responsibility of their caregivers, children must be supervised by their caregivers, and our guide's instructions must be followed for safety. Our bridges do not have child proof railings so children need full supervision near water.

Please be aware that the caregiver of any upset or crying children may be asked to leave the cave and wait outside to reduce disturbance to others on the tour.

Photography is allowed on all our tours. Tripod use is restricted to private tours only.

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**Spellbound Ltd**

334 Boddies Rd, Oparure, Te Kuiti, 3981, New Zealand

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**Connect With Us**

